Attention Patients

• Concerning emergency care following surgery
If your post-surgical condition is life threatening or you need to see a doctor as soon as possible, go to the emergency care center closest to your home or location.

If you need to see one of our surgeons for post-surgical emergency care, you must go to Poudre Valley Hospital, 1024 Lemay Avenue in Fort Collins. This is the only medical center where our surgeons treat our patients on an emergency basis. Our surgeons no longer cover emergency situations at Medical Center of the Rockies in Loveland or North Colorado Medical Center.

• Concerning your x-rays, other radiologic exams, and insurance referrals
In order for your appointment to be as beneficial and efficient as possible, it is essential that you make arrangements to have any pertinent x-rays, CT scans, MRIs, or other radiologic exams of your brain and/or spine present at the time of your appointment with us.

Please hand-carry your radiologic exams to your appointment; do not mail them to us. Your appointment may need to be rescheduled if you do not bring your radiologic exams with you.

You do not need to bring your films with you if they were done at Poudre Valley Hospital, Medical Center of the Rockies, The Imaging Center, Skyline Imaging, or Open MRI of the Rockies.

Patients who have an open and active Colorado, Wyoming, or Nebraska Tricare and V.A. claim must have a referral from a representative of the Workers’ Compensation insurance carrier.

It is your responsibility to have the necessary referral in place for your appointment with us. Please check with your insurance company to determine if your insurance coverage requires a formal, written referral to see a specialist. We also require written referrals from a licensed healthcare professional for patients whose primary health coverage is Medicaid, AARP Medicare Complete, Tricare, and V.A.

Please call one or two days before your scheduled appointment to make sure your referral is here.

You may call us at (970) 493-1292 or (800) 458-0306.