

Patient Portal and Text Messaging Capabilities

Patient Portal

We are pleased to announce our new secure patient portal MyHealthRecord.com. It is your health record and connection to our practice from any device such as tablets, smartphones, and desktop computers. Whether you use an iPhone, Android tablet, or full desktop computer, you will have access to all features on all devices.

We will send you an email inviting you to MyHealthRecord.com. The invitation will include instructions for registration which is a quick three-step process. You will have to verify your email address, your first and last name as it is on your health insurance card, and your date of birth.

Once you have a login and password to MyHealthRecord.com, you will be able to do the following things:

- Update personal information
- Request prescription refills
- Request an appointment
- Ask billing or insurance questions
- Update your insurance information
- Pay your account online
- Ask general or health-related questions

The portal is to be used for non-emergent communications only. If you have a life-threatening emergency, dial 911 for immediate help or proceed to the emergency room.

Please allow 24 hours for a response to your question during the work week. Messages will not be checked during the weekend or holiday hours. Call our office directly at (970) 493-1292 or (800) 458-0306 if you have not received a response within the appropriate time frame.

We are very happy that we can provide this portal for secure communication between you and our practice.

Text Messaging

We are pleased to announce that we are now capable of receiving and sending text messages at our main phone number, (970) 493-1292. You may text us anytime with general questions, and we will be able to text you back.

Please note: text messaging is not a secure mode of communication and could be viewed by third parties. Text messaging should not be used to convey private or protected patient or health information, unless you choose to give us consent to discuss private health information in full knowledge of these limitations.

Standard text-message and data rates may apply, depending on your cell phone service.

Texting is to be used for non-emergent communications only. If you have a life-threatening emergency, dial 911 for immediate help or proceed to the emergency room.

Please allow 24 hours for a response to your text message during the work week. Messages will not be checked during the weekend or holiday hours. Call our office directly at (970) 493-1292 or (800) 458-0306 if you have not received a response within the appropriate time frame.